Installation Instructions for EndNote Version 20

The update will remove older versions of EndNote however all your existing data will remain and be available in the new version.

The update should take around 10 minutes to install, in this time it's best that you don't do anything else on the computer

To Install the update :

- o   Please close all Microsoft Office applications

- o   Navigate to the Software Center (**Start / Microsoft Endpoint Manager / Configuration Manager / Software Center**)

- o   Select **EndNote 20 20.0.1.15043** from the list of applications then click on the **Install** button

EndNote 20
20.0.1.15043
Clarivate Analytics
20.0.1.15043

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- o   When the update completes successfully the **Install** button will turn to **Uninstall**

Applications > Application details

EndNote 20 20.0.1.15043

Published by Clarivate Analytics

Uninstall   Repair

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- The new version is now ready to use.

- If the update fails please check to ensure all MS Office applications are closed and select **Retry**

- If the Installation fails again please contact the ICT Service Desk on 020 8327 7777 for further assistance

- For queries relating to EndNote please contact the Knowledge and Library Services Libraries@phe.gov.uk