



## Knowledge and Library Services (KLS)

### Impact stories

**Title:** Evidence from a series of KLS Evidence Briefings assisted in the development of a Work and Health E-learning course

**User testimonial:** *"KLS agreed to help in preparing the ground for producing a new piece of E-Learning on the reciprocal relationship between work and health. KLS's involvement enabled a faster-track production of the course"* **Gaynor Aaltonen, Programmes and Priorities, PHE**

**Challenge:** We wanted to improve healthcare practitioners' confidence to support patients with long term or chronic health conditions. Although there are some well-known key pieces of evidence, in general this is an area where research is patchy. There was limited resource devoted to the project and there were considerable time constraints: the work of KLS mitigated against those constraints.

**Solution:** A series of six Evidence Briefings were produced following a literature search – this had the benefit of providing a well-considered summary of the findings. See: <https://phelibrary.koha-ptfs.co.uk/briefings/> under 'Work and health'.

**Impact:** The outcome was the creation of a valuable resource, resting within the All Our Health framework and for the time being housed on the E Learning for Health site: <https://www.e-lfh.org.uk/programmes/work-and-health/>. To some extent this is an experimental programme, which, given we were able to create it in advance of other intended programmes, gives us the opportunity to evaluate. This evaluation in turn should help inform the wider phase of the work – hopefully saving money through more efficient, user-informed production.

**Success factors:** Allowing more time to be devoted to the creative aspect of the project by saving time on the research side.

**Lessons:** Close contact between the project team and the KLS researchers helped, given that there was a need to work rapidly due to time pressures.

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